

Your council tax explained

2010/2011

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Your guide to how we spend your council tax

Your council tax explained

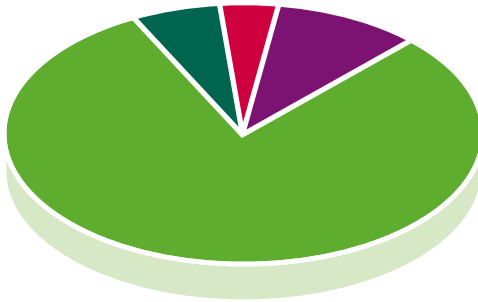
Introduction

We hope you find this booklet informative. It explains how your bill is calculated and how your money helps to pay for your public services in Wiltshire. It provides budget information for Wiltshire Council, Wiltshire Police, Wiltshire Fire & Rescue Service, as well as the charges made by parish and town councils. There is also information inside about paying your bill and help that is available.

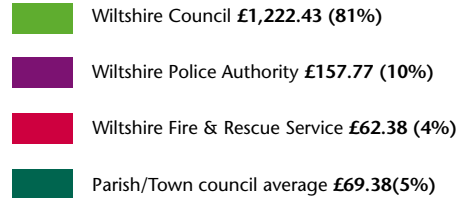
What is council tax?

Your council tax contributes to the funding of Wiltshire Council, your town, parish or city council, Wiltshire Police and Wiltshire Fire & Rescue Service.

Your council tax is collected by Wiltshire Council, but it consists of components (precepts) charged and redistributed to other authorities. The chart below shows how much of your council tax goes to each authority. Figures shown are based on an average band D charge per year.



Average council tax 2010/11



Total average council tax £1,511.96

See inside for more information about spending plans for each organisation.

All information is correct at time of going to press.

The towns and parishes featured on the front page are those that have a precept greater than £140,000 per year. They are, therefore, required to provide a breakdown of expenditure and income to the public.

How are the bills calculated?

The actual amount of council tax you pay depends on which council tax band your property is in according to the market value of your property as at April 1991. Your council tax bill states which band you are in.

- Band A** Up to £40,000
- Band B** £40,001 to £52,000
- Band C** £52,001 to £68,000
- Band D** £68,001 to £88,000
- Band E** £88,001 to £120,000
- Band F** £120,001 to £160,000
- Band G** £160,001 to £320,000
- Band H** More than £320,000

For more information about valuation bands, including how to appeal, visit www.voa.gov.uk or contact: The Valuation Office Agency, Spring Gardens House, Princes Street, Swindon, SN1 2HX. Tel. **01793 581400** or email westerngroup.vo@voa.gsi.gov.uk

Payment of your council tax must continue whilst any appeal is in progress.

Paying your bill

Who should pay?

Virtually all homes are subject to council tax. If you are the owner or occupier, you are liable for council tax - it doesn't matter who else lives there. Joint owners are jointly liable for council tax and one bill will be sent addressed to both people. If you move into a property part way through the year, your bill will be calculated from the date of sale and/ or occupation, even if we are not notified until later.

When should I pay?

Your bill will be issued in advance for the whole financial year 1 April to 31 March and will normally be broken down into 10 monthly, two half yearly, or one instalment. The dates when your payment is due are shown on your bill.

If you move into a property, or your bill is recalculated partway through the year, your bill will be divided by the maximum number of instalments available during the remainder of the year.

What happens if I am late making a payment?

If you are late paying you will be sent a reminder notice and if you pay late on two separate occasions a final notice will be issued for the outstanding amount. Failure to pay either a reminder notice or final notice, in full, will result in a summons being issued and court costs being added to your account.

How can I pay?

The back of your council tax bill shows all the different ways you can pay. Using direct debit is the easiest option and collection dates can be arranged to suit you. Please call Wiltshire Council to arrange this payment method.

Can I appeal against my bill?

If you believe any of the information on the bill is incorrect, you are not the liable person, you have not been billed for the correct period, or you are entitled to a discount, or exemption, please contact Wiltshire Council immediately.

How to get help to pay

Can I get help with my bill?

If you are on a low income, depending on how much you have to pay and your personal circumstances, you may qualify for help with paying your council tax.

We can arrange an appointment to help you complete your claim.

Is there help for disabled people?

If you are disabled, or someone living with you is disabled, and your home has been converted for your or their needs, you may be entitled to a reduction in your council tax.

Can I get a discount?

You can get a 25% discount off your council tax bill if you are the only adult living at home.

There are also reductions in some circumstances for the following people:

- full time students, youth training trainees, apprentices and some student nurses
- people permanently resident in hospital or being looked after in care homes
- people staying in certain hostels or night shelters
- 18-19 year olds who are at or have just left school
- people over the age of 18 for whom child benefit is payable
- care workers on low pay (normally working for charities) and people caring for someone (who is not their partner or a child aged under 18) who has a disability and is unable to look after themselves due to illness or age and is entitled to a qualifying benefit
- people in prison (unless they are there for not paying council tax or a fine)
- foreign spouses or dependants of students
- members of religious communities
- members of international headquarters and defence organisations and their dependants.

How can I find out more?

If you think you should get a discount, or would like more information about getting help to pay your bill, please contact Wiltshire Council or visit www.wiltshire.gov.uk

If you receive a discount or benefit and your circumstances change, you must let the council know immediately.

Is my property exempt?

If a property is lived in only by the following then you don't have to pay council tax:

- students or people under 18 years old
- people who are severely mentally impaired
- forces barracks and married quarters (although the occupiers contribute to the costs of local services through a special arrangement)
- elderly or dependent relatives in granny annexes
- Diplomats and members of visiting forces.

Some unoccupied properties remain exempt until they are reoccupied. These include properties that are:

- left empty by someone who has gone into prison, or has moved to receive care in a hospice or home
- left empty by someone who has moved in order to provide personal care to another person, or left empty by students
- left empty awaiting probate or letters of administration (the exemption may be extended for up to six months after probate is granted)
- left empty due to repossession by a bank or building society
- empty because their occupation is prohibited by law
- awaiting occupation by a minister of religion
- annexes that cannot be let separately
- owned by charities and were last used for charitable purposes.

Empty caravan pitches and houseboat moorings are also exempt, as are properties that are the responsibility of a bankrupt's trustee.

When an exemption expires the following may be granted, but we may need to visit to confirm:

- unfurnished properties qualify for a 10% discount
- unfurnished properties that are considered to be uninhabitable may be exempt for a maximum of 12 months.

Unfurnished properties are exempt for a period of six months from the date the furniture was removed. The initial bill will assume the exemption will last for the whole or the remainder of the year, at the end of the six month exemption period your charge will be amended and a new bill will be issued.

Furnished properties that are not anyone's main home (ie a second home) qualify for the discount of 10% - except where a liable person is required to live in job related accommodation, when a 50% discount may be granted.

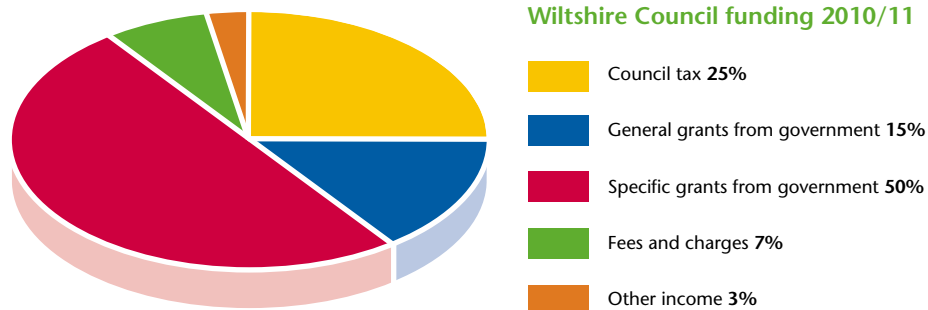
Wiltshire Council budget and spending plans

Wiltshire Council charges per year for each council tax band 2010/11

Band A	Band B	Band C	Band D	Band E	Band F	Band G	Band H
£814.95	£950.78	£1,086.60	£1,222.43	£1,494.08	£1,765.73	£2,037.38	£2,444.86

Wiltshire Fire and Rescue Service, Wiltshire Police and your parish/town council make an additional charge to fund their activities.

Only some of our money comes from council tax, the rest comes from other sources, as shown below:



The council's total budgeted expenditure for 2010/11 is £873.5m compared to £832.8m for 2009/10. This is divided amongst the main services of the council as follows:

	2009/10 (£m)	2010/11 (£m)
Funding schools	238.474	255.123
Schools and learning branch	77.777	82.614
Social care	29.836	30.289
Targeted services and commissioning and performance	17.292	23.377
Safeguarding	0.996	0.886
Sub-total children and education	364.375	392.289
Older people and the physically impaired	56.359	53.668
People with learning disabilities	44.214	44.042
People with mental health problems	24.454	23.820
Central support services	5.187	6.187
Other social services	12.404	11.876
Libraries, heritage and arts	8.734	8.514
Sub-total community services	151.352	148.107

	2009/10 (£m)	2010/11 (£m)
Neighbourhood services *	41.182	41.882
Strategy **	29.500	31.245
Waste services	34.471	32.181
Housing	5.440	4.832
Development and building control	8.102	7.892
Economy and enterprise	8.420	8.216
Management and support services	3.066	2.653
Sub-total neighbourhood and planning	130.181	128.901
Emergency planning	0.318	0.261
Community safety	1.030	1.649
Public protection	5.499	4.729
Sub-total public health and wellbeing	6.847	6.639
Central and core services	19.199	22.713
Finance and shared services	15.975	16.626
Revenues and benefits	103.138	99.311
ICT	15.781	17.152
Property management	8.592	10.440
Sub-total resources	162.685	166.242
Capital financing	21.406	26.112
Invest to save	0.000	3.300
Gross planned expenditure on services	836.846	871.590
Movement on reserves	-4.075	1.875
Gross budget requirement	832.771	873.465
Funded by:		
Specific government grants	419.544	436.953
Income from fees and charges	55.341	60.479
Other income	25.655	27.486
Council tax (inc. collection fund surplus)	212.128	218.565
General grants from government	120.103	129.982
Gross budget funding	832.771	873.465

* Includes highways maintenance, rights of way, street cleaning, amenities and fleet, car parking, leisure and Gypsy service.

** Includes highway maintenance strategy, road safety, transport and development, network management, public transport and education transport.

Figures for 2009/10 are shown to allow comparison between years.

Efficiency savings

All councils, police and fire authorities are required to measure and report the value of efficiency savings they have achieved since April 2008. An efficiency saving occurs when the cost of an activity falls, but its effectiveness is not reduced.

Wiltshire Council has achieved efficiencies by:

- absorbing increased demand for services and other service pressures where possible, directing resources to meet changing needs
- becoming a single unitary authority and continuing an ongoing programme to rationalise and transform council services
- effectively managing our assets.

The table below shows the value of cumulative efficiency savings achieved in Wiltshire by each authority as at the end of March 2009 and the forecast efficiencies to be achieved by the end of March 2010:

Authority	By March 2009 (£)	By March 2010 (£)
Wiltshire Council	8,026,000	19,019,000
Wiltshire and Swindon Fire Authority	159,000	471,000
Wiltshire Police	1,526,000	3,027,000

The table below shows the value of gains estimated to be achieved by March 2010 for the average band D dwelling and compares that to a national benchmark for each authority. The national benchmark is the average savings per band D for the relevant authority eg the benchmark for Wiltshire Council is the average figure for all unitary authorities in England.

Authority	Saving per band D dwelling (£)	Relevant benchmark for the authority (£)
Wiltshire Council	107	169
Wiltshire and Swindon Fire Authority	2	4
Wiltshire Police	12	54

Wiltshire Council's efficiency savings per band D dwelling are currently shown as being lower than the national average for a unitary authority, however the national average includes established unitary authorities. In 2009/10 savings realised during the first year of the new unitary council will continue to grow as the benefits are realised, by 2011 a further £24m will be saved and redirected to front line services, which will see Wiltshire's average saving exceed the current unitary authority average.

Whilst Wiltshire Police's efficiency savings per band D dwelling is shown as being significantly lower than the national force average it should be noted that there have been discrepancies in forces returns surrounding definitions, this has resulted in Wiltshire declaring a lower level of savings than other forces. The returns are not audited resulting in a lack of consistency.

Town and parish council charges 2010/11

Your town or parish council makes a charge to fund its activities.

The table shows the amount payable in each town or parish for a band D property.

The total charge shows the total band D payable for that town or parish.

Town or parish	Charge for 2009/10 band D (£)	Charge for 2010/11 band D (£)	Total charge for band D (£)	Precept 2010/11 (£)
Ashton Keynes	49.74	48.82	1,491.40	32,685.00
Biddestone	28.56	28.52	1,471.10	7,000.00
Box	71.61	72.03	1,514.61	109,763.00
Braydon	0.00	0.00	1,442.58	0.00
Bremhill	10.96	10.85	1,453.43	5,000.00
Brinkworth	25.72	27.40	1,469.98	16,000.00
Broad Town	11.90	12.04	1,454.62	3,200.00
Brokenborough	11.54	12.10	1,454.68	1,215.00
Calne	184.32	202.90	1,645.48	1,177,962.00
Calne Without	7.14	5.33	1,447.91	6,000.00
Castle Combe	12.41	24.82	1,467.40	4,250.00
Charlton	20.07	19.78	1,462.36	4,600.00
Cherhill	15.10	15.55	1,458.13	5,500.00
Chippenham	129.10	128.76	1,571.34	1,613,112.00
Chippenham Without	38.27	39.44	1,482.02	3,500.00
Christian Malford	24.64	24.76	1,467.34	8,200.00
Clyffe Pypard	15.32	0.00	1,442.58	0.00
Colerne	42.25	42.88	1,485.46	41,201.00
Compton Bassett	15.54	16.83	1,459.41	1,900.00
Corsham	89.67	108.15	1,550.73	520,007.00
Cricklade	131.43	135.51	1,578.09	216,778.00
Crudwell	28.60	28.54	1,471.12	14,095.00
Dauntsey	34.81	33.76	1,476.34	8,500.00
Easton Grey	0.00	0.00	1,442.58	0.00
Great Somerford	18.94	18.45	1,461.03	6,895.00
Grittleton	14.50	14.63	1,457.21	3,934.00
Hankerton	23.83	23.53	1,466.11	3,500.00
Heddington	14.30	14.30	1,456.88	2,750.00
Hilmarton	24.54	24.68	1,467.26	7,700.00
Hullavington	37.34	34.85	1,477.43	17,000.00
Kington Langley	51.85	51.74	1,494.32	19,038.00
Kington St Michael	31.96	34.99	1,477.57	10,717.00
Lacock	22.85	23.34	1,465.92	11,600.00
Langley Burrell	23.91	27.43	1,470.01	3,500.00
Latton	23.35	23.35	1,465.93	5,635.00
Lea & Cleverton	21.74	21.22	1,463.80	8,300.00

12 Town and parish councils

Town or parish	Charge for 2009/10 band D (£)	Charge for 2010/11 band D (£)	Total charge for band D (£)	Precept 2010/11 (£)
Leigh	25.70	23.97	1,466.55	3,500.00
Little Somerford	24.38	24.51	1,467.09	4,500.00
Luckington	16.51	16.39	1,458.97	4,800.00
Lydiard Millicent	18.80	18.63	1,461.21	14,000.00
Lydiard Tregoze	13.79	22.91	1,465.49	5,000.00
Lyneham	19.48	19.66	1,462.24	30,000.00
Malmesbury	161.61	169.11	1,611.69	333,224.00
Marston Meysey	19.49	19.46	1,462.04	2,060.00
Minety	18.12	18.03	1,460.61	12,000.00
Nettleton	12.34	7.64	1,450.22	2,500.00
North Wraxall	9.79	9.72	1,452.30	1,975.00
Norton	0.00	0.00	1,442.58	0.00
Oaksey	50.58	49.87	1,492.45	11,639.00
Purton	87.17	97.71	1,540.29	157,740.00
Seagry	25.35	52.82	1,495.40	8,500.00
Sherston	31.78	31.50	1,474.08	22,400.00
Sopworth	8.56	8.65	1,451.23	500.00
St Paul Without	11.73	12.26	1,454.84	10,537.00
Stanton St Quintin	0.00	0.00	1,442.58	0.00
Sutton Benger	15.60	16.20	1,458.78	6,750.00
Tockenham	25.46	24.83	1,467.41	2,950.00
Wootton Bassett	190.73	188.74	1,631.32	787,090.00
Yatton Keynell	24.45	23.38	1,465.96	8,750.00

Calne Town Council



How your council tax is spent in Calne

Calne Town Council continues to concentrate on the well-being of the community and this year will see:

- completion of a new play area suitable for families of all ages at the north end of town
- continuation of the extremely successful community events, including the fireworks and Christmas light switch on
- your council working in conjunction with the Calne Community Area Partnership to introduce a new summer festival with a carnival procession, a national town criers' competition and representatives from all of the twinning towns
- your council building on the success of the Beversbrook Sports Facility
- the opening of the new Community Hall
- the town council's CCTV system still recognised as one of the most successful in the area and on-going partnership work with the police to help make our streets safer
- 24 new allotment plots added to the existing site at Beversbrook
- further efforts to secure sponsorship and raise awareness of Calne's entry into the Britain in Bloom competition
- suitable land being identified for a new cemetery
- consultation with the public to formulate a new town plan, giving residents a say in the future of Calne.

Calne Town Council has set a precept which equates to £202.90 per year for a band D property.

Calne Town Council budget 2010/11 (£)

Where the money goes	2009/10 (£)	2010/11 (£)
Council properties and maintenance	608,459	532,250
CCTV	19,305	22,500
Committees and meetings	26,815	25,210
Projects	461,993	300,000
Administration	359,281	376,700
Community services	95,402	51,500
Grants	40,000	62,200
Total budgeted expenditure	1,611,255	1,370,360

Where the money comes from	2009/10 (£)	2010/11 (£)
Precept (from council tax payers)	1,067,043	1,177,962
Interest	2,500	4,000
Reserves	150,000	89,898
Grants	358,912	10,000
Council properties	32,800	88,500
Total budgeted income	1,611,255	1,370,360



Chippenham Town Council

How your council tax is spent in Chippenham

Here are just some of the things that Chippenham Town Council provides to ensure your money is being spent wisely:

- Allotments
- CCTV
- Christmas lights and floral displays
- Grants and donations
- Historic monuments
- Information point
- John Coles Park, bowling green and pavilion
- London Road Cemetery
- Museum and Heritage Centre
- Neeld Hall and Town Hall
- Play areas and rivers route
- Stanley Park Sports Ground
- Supplementary street cleaning and street furniture
- Tourist Information Centre and town events
- Town markets
- Westmead Park

In addition we conduct internal audits to ensure value for money has been obtained from all financial and non-financial services and that all procedures have been correctly followed.

Major improvements in 2009/2010 have been the construction of a multi-use games area in John Coles Park, a replacement public convenience at the bus station, a bus shelter outside the Community Hospital on Rowden Hill, restructuring of the education service at the Heritage Centre and the taking over of Stainers Way play area and Derriads Pond.

Plans for 2010/2011 include an extension to London Road Cemetery, an extension to Stanley Park Sports Centre changing block and an all-weather sports pitch.

In addition, we continue to collect considerable sums of income from users of the facilities, including the Town and Neeld Halls, pitches at Stanley Park, and rents from the property portfolio.

The town council has set a precept which for a band D property equates to £128.76 per year.

Chippenham Town Council budget 2010/11 (£)

Where the money goes	2009/10 (£)	2010/11 (£)
Public open spaces	202,857	209,276
Town and Neeld Halls	141,884	147,692
Sports facilities	283,351	294,441
Town centre services	253,217	252,224
Cemetery	89,339	106,379
Heritage and information	338,830	381,930
Democratic services	496,024	485,394
Capital	230,500	192,500
Total budgeted expenditure	2,036,002	2,069,836

Where the money comes from	2009/10 (£)	2010/11 (£)
Precept (from council tax payers)	1,585,028	1,613,112
Interest	12,500	12,500
Grants	80,000	Nil
Other income	358,474	444,224
Total budgeted income	2,036,002	2,069,836

Corsham Town Council



How your council tax is spent in Corsham

Corsham Town Council is responsible for many services and facilities, including:

- Corsham Town Hall and Community Information Point
- Arnold House
- Recreation grounds and play areas at Springfield, Meriton Avenue, Rudloe, Westwells, Neston, Gastard and Dicketts Road
- Ladbrook Lane Cemetery, St Bartholomew's closed churchyard and the War Memorial
- Beechfield Nature Area, The Batters and Neston Triangle
- Managing over 100 allotment plots
- The Garden of Remembrance and Centenary Garden
- Maintaining certain footpaths, bus shelters and items of street furniture
- A top-up litter collection service

- Corsham in Bloom displays and competitions
- Events, including Armed Forces Day and Christmas lights
- Community safety initiatives
- Production of the newsletter, website, Town Guide and other leaflets
- Responding to planning and development control consultation

These are managed through three committees: finance and general purposes; amenities; and leisure

The precept for 2010/11 is £520,007 which is a band D equivalent of £108.15 for the year. Details of the projects planned will be in the newsletter distributed to every Corsham household during April. Reports will also be presented at the annual Town Meeting in the Town Hall, 7.30pm, 15 April 2010. All parishioners are welcome.

Corsham Town Council budget 2010/11 (£)

Where the money goes	2009/10 (£)	2010/11 (£)
Finance and general purposes committee	394,558	408,496
Leisure committee	59,916	86,811
Amenities committee	45,995	73,905
Contribution to reserves	15,000	30,000
Total budgeted expenditure	515,469	599,212

Where the money comes from	2009/10 (£)	2010/11 (£)
Income from:		
Finance and general purposes committee	50,300	41,900
Leisure committee	5,850	5,800
Amenities committee	28,115	31,505
Precept (from council tax payers)	431,204	520,007
Reserves	Nil	Nil
Total budgeted income	515,469	599,212

Cricklade Town Council



How your council tax is spent in Cricklade

The Town Council has set a precept of £135.51 for 2010/11 for a band D property. This represents an increase of 3.1% on last year, equivalent to £4.08 per year or 8p per week.

Cricklade Town Council receives a proportion of the council tax collected by Wiltshire Council. This contributes to maintaining the town's recreation grounds, play areas, the cemetery, St Sampson's and St Mary's churchyards, Fairview Fields, the Millennium Wood and other open spaces. It keeps the town tidy and litter free as well as making sure that residents are informed about what's going on. It works towards projects and seeks funding

to enhance the town for residents (such as the new Community Garden at Saxons Rest), helps to make local people feel safe (through the newly installed CCTV system) as well as encouraging a growing tourism industry. It supports many important local organisations such as the leisure centre, Cricklade Bloomers and the Open Door. It also works closely with Wiltshire Council and other partners on traffic calming, flooding, reducing anti-social behaviour, planning applications, etc.

Details about plans for 2010/11 are available on the town council website at www.cricklade-tc.gov.uk

Cricklade Town Council budget 2010/11 (£)

Where the money goes	2009/10 (£)	2010/11 (£)
Policy and resources committee	195,816	206,055
Planning conservation and transport	1,150	6,150
Community and leisure	39,925	40,805
Total budgeted expenditure	236,891	253,010

Where the money comes from	2009/10 (£)	2010/11 (£)
Precept (from council tax payers)	210,282	216,778
Income	19,356	18,008
Reserves	4,100	14,650
Underspend	3,153	3,574
Total budgeted income	236,891	253,010

Malmesbury Town Council



MALMESBURY TOWN COUNCIL

How your council tax is spent in Malmesbury

Malmesbury Town Council strives to make our town a welcoming place to live, work and visit. We own and maintain the Town Hall and manage several play areas including the new one at Reeds Farm.

We are also always looking to improve all local facilities and ambience through events such as Bloom in Malmesbury, this year's 1,000th anniversary Elmer celebrations and many other activities.

Located in the Town Hall, The Tourist Information Centre and council information complex offers a variety of information for visitors and residents, including accommodation and attractions nationwide. Tickets are sold for various events in and around the area. Telephone 01666 823748.

To arrange wedding parties and other social and business activities in the recently refurbished Town Hall, please contact us on 01666 822143. Information on all our activities is available at www.Malmesbury.go.uk.

All Malmesbury precept payers are warmly invited to attend the annual town meeting of Malmesbury Town Council on 13 April at 7pm in the Town Hall where you will have the opportunity to quiz your town councillors.

The town council has set a precept of £333,224 for 2010/11 which for a band D property equates to £169.11 per year.

Malmesbury Town Council budget 2010/11 (£)

Where the money goes	2009/10 (£)	2010/11 (£)
Tenancies	13,000	19,000
Maintenance and improvements	4,000	4,100
Projects	2,500	3,000
Loan interest and capital repayments	41,000	41,000
Administration and committees	201,535	234,923
Contribution to the Historic Building Fund	5,000	5,000
Joint burial precept	2,793	3,087
Operational deficit Town Hall	75,195	90,050
Total budgeted expenditure	345,023	400,160

Where the money comes from	2009/10 (£)	2010/11 (£)
Precept (from council tax payers)	315,728	333,224
Reserves	Nil	30,000
Grants and other income	19,795	26,936
Tourist Information Centre	9,500	10,000
Total budgeted income	345,023	400,160



Purton Parish Council

How your council tax is spent in Purton

Purton Parish Council carried out several major projects in 2009/10, including refurbishment works to the public conveniences and a new permanent skatepark, scheduled for completion by Easter 2010. The total precept for 2010/11 is £157,740, which equates to £97.71 per band D property. Expenditure plans for 2010/11 are detailed in the table below.

There have been some significant planning issues that the parish council has been actively involved with this year, namely the Widham Farm application and subsequent appeal, the Moredon Bridge application for 200 dwellings and the core strategy which

will be the basis for determining planning until 2026. It includes the potential 3,000 dwellings to the west of Swindon. Other areas of work have included the continuing upkeep of Purton cemetery and responsibility for the maintenance of Purton churchyard. Work on Purton's many Rights of Way is ongoing and generates a lot of local interest. The three village play areas are funded and maintained by the parish council.

Council publishes an annual report, which gives more detail on its activities and this will be available at the annual parish meeting to be held in Purton Village Hall on 29 March 2010.

Purton Parish Council budget 2010/11 (£)

Where the money goes	2009/10 (£)	2010/11 (£)
Administration	83,514	89,965
Council properties and maintenance	55,538	51,911
Projects:		
Permanent skatepark	60,000	Nil
Public toilets DDA and refurbishment	25,866	Nil
Replacement ride-on tractor mower	Nil	10,500
Venture play area refurbishment	11,380	1,000
Church path resurfacing	3,700	Nil
Village hall refurbishment grant	5,000	5,000
Village centre projects grant	2,630	Nil
Total expenditure	247,628	158,376

Where the money comes from	2009/10 (£)	2010/11 (£)
Precept (from Wiltshire Council)	139,562	157,740
Grants	80,107	5,037
Burial fees, rents and miscellaneous	3,937	4,390
Total income	223,606	167,167
Deficit – taken from Purton Parish Council reserves	24,022	
Surplus – put to Purton Parish Council reserves		-£8,791
	247,628	158,376



Wootton Bassett Town Council

How your council tax is spent in Wootton Bassett

Introduction

Wootton Bassett Town Council receives no financial contribution from either the government or business rates and its activities are funded solely by the residents of the town.

The council's budget

The council's financial year runs from 1 April 2010 to 31 March 2011. The council set its precept of £787,090 in December 2009 following discussion of budgets by the council's committees in autumn 2009. The reduction of £2,500 will result in most council tax payers seeing a decrease of approximately 1% in the amount payable to the town council compared to the previous year.

Wootton Bassett Town Council's reserves are estimated to be £267,500 at 31 March 2010, rising slightly to £286,000 by 2011.

This year's objective

The town council's objective has been to continue to absorb pressures on its budget caused by inflation and the loss of interest from investments, whilst maintaining its level of reserves and the high quality of its services.

Although challenging, the council is mindful of the economic hardship caused by the downturn in the economy, and therefore sees this as a cautious budget aimed at reducing the council tax burden, without undermining the council's financial position.

Wootton Bassett Town Council budget 2010/11 (£)

Where the money goes	2009/10 (£)	2010/11 (£)
Democratic and civic activities	117,741	116,538
High Street office	62,195	63,863
Community safety	32,346	31,669
Grants and donations	10,000	10,000
Projects	170,740	137,695
Corporate management	119,126	116,984
Parks and open spaces	154,467	157,196
Ballard Ash sports ground	90,744	91,268
Civic Centre	41,798	43,386
Cemetery	30,427	30,593
Street cleaning and bus shelters	12,076	15,446
Tourist information	2,786	3,309
Floral displays	28,445	29,038
Christmas lights and other events	34,674	36,010
Total budgeted expenditure	907,565	882,995

Where the money comes from	2009/10 (£)	2010/11 (£)
Precept	789,590	787,090
Ballards Ash	27,450	27,250
Civic Centre	29,000	29,550
Cemetery	21,500	28,450
Floral displays	5,750	8,100
Donation, rent, interest, 'wayleave', others	34,275	18,194
Transfer to general reserve	Nil	(15,639)
Total budgeted income	907,565	882,995

Wiltshire Fire & Rescue Service



Wiltshire Fire & Rescue Service has 24 fire stations across Wiltshire and Swindon and more than 700 staff, all working to protect our local communities.

We have wholetime stations in Swindon, Stratton and Salisbury; day-crewed stations in Westlea, Chippenham and Trowbridge; and retained stations in Cricklade, Ramsbury, Marlborough, Wootton Bassett, Corsham, Malmesbury, Calne, Wilton, Tisbury, Mere, Amesbury, Ludgershall, Pewsey, Bradford on Avon, Melksham, Westbury, Warminster and Devizes.

Retained firefighters are men and women who are on-call in addition to their other jobs and commitments. We are always looking for people to become retained firefighters in the areas where they live or work – to find out more, call 01380 731144 or visit www.wiltsfire.gov.uk

In 2008/09, the service received 13,587 emergency calls, responding to 2,323 fires, 693 road traffic collisions and 348 flooding incidents. We also dealt with 725 co-responder calls, where firefighters support the ambulance service by attending medical emergencies ahead of a paramedic arriving.

We are one of the lowest precepting fire authorities in the country, and we are also rated as one of the best for operational performance. In the recent Oneplace review, part of the new Comprehensive Area Assessment process, we were rated as 'performing well' by the Audit Commission. We were particularly praised for the way we keep our local communities safe, and for how we work with other agencies, such as local councils, the police and the health service.

Resourcing our key aims to ensure maximum efficiency

The Wiltshire & Swindon Fire Authority, which acts as the overall governing body for the Fire & Rescue Service, has 13 members, nine appointed by Wiltshire Council and four by Swindon Borough Council.

These councillors have a statutory duty to provide the financial and other resources necessary to ensure an efficient and effective service. To this end, they set an annual budget, which is met through:

- Grant from central government
- An allocation of non-domestic rates
- An annual precept on local taxpayers, raised as part of the council tax bill

The amount you will pay for your Fire & Rescue Service in 2010/11 will be as follows

Band A	Band B	Band C	Band D	Band E	Band F	Band G	Band H
£41.59	£48.52	£55.45	£62.38	£76.24	£90.10	£103.97	£124.76

Capital expenditure 2010/2011

Capital Programme 2010/11	(£)
Property and estates	601,000
Vehicles and equipment	1,340,000
Information communication and technology	476,000
Total capital programme 2010/11	2,417,000

How do we perform?	2008/09 actual	2009/10 target	2006/07 national average
Expenditure per head of population on the provision of fire and rescue services	£36.47	£38.11	£43.20
Number of primary fires per 100,000 population (eg property fires)	178.32	180.20	254.10
Percentage of fires attended in dwellings where no smoke alarm was fitted	36.30%	36%	40.85%

Budget 2009/10 – how the money was spent and where it came from (£)		
Employees	18,812,100	(76.9%)
Premises	1,191,700	(4.9%)
Transport	750,500	(3.1%)
Supplies and services	2,851,600	(11.6%)
Capital financing charges	1,404,600	(5.7%)
Income	-541,800	(-2.2%)
Total net expenditure	24,468,700	(100%)
Council tax	14,969,000	(61.2%)
Government support	9,448,800	(38.6%)
Collection fund surplus	50,900	(0.2%)
Total financing	24,468,700	(100%)

Budget 2010/11 – how the money will be spent and where it will come from (£)		
Employees	19,185,600	(76.4%)
Premises	1,277,700	(5.1%)
Transport	794,900	(3.2%)
Supplies and services	2,567,200	(10.2%)
Capital financing charges	1,844,600	(7.3%)
Income	-618,400	(-2.5%)
To/from reserves	75,000	(0.3%)
Total net expenditure	25,126,600	(100%)
Council tax	15,517,100	(61.7%)
Government support	9,586,800	(38.2%)
Collection fund surplus	22,700	(0.1%)
Total financing	25,126,600	(100%)

Wiltshire Police Authority



This is your annual council tax policing precept report from Wiltshire Police Authority (WPA). It summarises how Wiltshire Police improved its performance in the last financial year. It covers the policing plans for 2010/11, the required budget and how this will affect the policing precept of your council tax for 2010/11. If you have access to the internet, you can find full details of all our plans and priorities by visiting our website www.wiltshire-pa.gov.uk. Alternatively you can obtain a written copy by calling us on 01380 734022

WPA and Wiltshire Police serve 635,000 people across the Wiltshire Council and Swindon Borough Council areas. It is the responsibility of Wiltshire Police, led by its Chief Constable, to deliver local policing services across these areas. WPA's role, on behalf of the people of Wiltshire and Swindon, is to ensure that this happens effectively and efficiently.

The total annual budget for 2010/11 will be £108.397 million. Information on our funding plans is provided at the end of this section.

Summary of policing in 2009/10

Wiltshire remains one of the safest counties in the country with low levels of crime and anti-social behaviour compared to the national average. During April – December 2009 overall crime fell by 6% against the previous year and included significant decreases in robbery (27%), vehicle crime (19%) and criminal damage (14%). Tackling serious violent crime currently places Wiltshire Police at the top of its group of eight most similar police forces.

Investment by WPA in 2009/10 to provide more custody officers has reduced police officer time spent with detainees when brought into custody and increased time spent on patrol. Neighbourhood Policing Teams are working in communities 80% of the time, meeting the government's Policing Pledge target. You can find out more about the Policing Pledge at www.wiltshire.police.uk.

Developments during 2009/10 have included establishing a new multi-agency police and probation team located at Melksham and Salisbury police stations to deal with persistent offenders in Wiltshire. Its success has meant that this development is set to follow in Swindon.

Wiltshire Police this year began targeted pilot projects tackling anti-social behaviour by persistent offenders and strong multi-agency partnerships are delivering an integrated approach to addressing longer term social and health issues that can lead to criminal behaviour and impact local communities.

As well as reducing crime and anti-social behaviour, Wiltshire Police has continued to advance public protection, including the safeguarding of vulnerable groups, through specialised strategic and investigation teams for child protection, domestic violence and management of serious offenders.

Neighbourhood Policing Teams

Wiltshire Police has a Neighbourhood Policing Team (NPT) in every community area. These are a cornerstone of policing services, designed to provide visibility, accessibility and continuity to local policing. Neighbourhood Policing Teams address local disorder or anti-social behaviour issues with partner agencies and hold regular community forums to meet residents, discuss their priorities and provide feedback on action taken.

During 2009/10 the two divisional policing areas, Wiltshire and Swindon, restructured their Neighbourhood Policing Teams to align with new local authority community and cluster areas. This has enabled Wiltshire Police to work to the same identified boundaries as partners so issues that matter locally to people can be dealt with even more effectively.

For 2010/11, in collaboration with partner agencies, your Neighbourhood Policing Team will continue to ensure that action is taken to address your agreed local priorities. For information on your NPT, including details of local meetings, visit the Wiltshire Police website at www.wiltshire.police.uk or call 0845 408 7000 and ask to be directed to your local policing team.

Policing commitments in 2010/11

It is WPA's overriding priority in the coming year to see that all victims of crime receive a quality of service that inspires public confidence in Wiltshire Police and we shall be measuring this through our surveys during the year.

We are committed to remaining one of the safest counties in the country, focusing on the Chief Constable's emphasis on reducing violent crime. We intend to ensure that all policing services are effectively delivered, from first contact by telephone with the police through to providing an appropriate response.

As part of this commitment, Wiltshire Police's strategic priorities for 2010/11 are:

- Tackling anti-social behaviour and improving public confidence
- Public protection and addressing violent crime
- Tackling organised crime and Class A drugs
- Reducing road traffic casualties
- Creating a sustainable policing model for Wiltshire

For full details on our priorities and plans visit www.wiltshire-pa.gov.uk

Police funding in 2010/11

Working with the Chief Constable, WPA sets the annual policing budget for Wiltshire and Swindon, balancing limited resources against our statutory duty to secure an efficient and effective policing service for local taxpayers. Our website www.wiltshire-pa.gov.uk has full details of our 2010/11 budget and how the funds raised will support the objectives in our Annual Policing Plan.

WPA has worked hard on your behalf to maintain the frontline policing presence whilst keeping the policing precept as low as possible. For 2010/11 there will be a 3.4% annual policing precept increase. The total annual budget for 2010/11 will be £108.397 million

With limited central funding increases and a desire to limit the rise in policing precept of the council tax, it has been necessary for WPA to focus on efficiency savings to balance the budget. By targeting over £1.6 million of cashable savings Wiltshire Police will be able to focus on its priorities. Finances will be re-focused this year to enable the following investments:

- Provision of mobile devices to front line police officers enabling them to spend more time in their communities delivering local and visible policing services
- Additional Police Community Support Officers, half of whom will be funded by partners, to pro-actively work and engage with young people.

Below we show where our total funds come from and the effect of the precept by council tax band.

Budget income summary 2010/11

Income	2009/10 £m	2010/11 £m
Business rates	21.585	23.614
Revenue support grant	4.982	3.429
Police grant	40.899	42.053
Collection fund surplus	0.128	0.056
Council tax precept	37.711	39.245
Budget requirement	105.305	108.397

How the money is spent	2009/10 £m	2010/11 £m
Police officers and police staff	95.004	96.179
Training/other employee expenses	1.441	1.362
Premises and transport	9.071	9.108
Capital financing	0.750	0.750
All other costs	10.681	12.664
Less income	-11.642	-11.666
Total revenue budget	105.305	108.397

Spending per household in 2010/11

Band A	Band B	Band C	Band D	Band E	Band F	Band G	Band H
£105.18	£122.71	£140.24	£157.77	£192.83	£227.89	£262.95	£315.54
(£101.73 2009/10)	(£118.68 2009/10)	(£135.64 2009/10)	(£152.59 2009/10)	(£186.50 2009/10)	(£220.41 2009/10)	(£254.32 2009/10)	(£305.18 2009/10)

Information about available services


Information about Wiltshire Council services can be made available on request in other languages including British Sign Language BSL and formats such as **large print** and audio. Please contact the council by telephone **0300 456 0100**, by textphone 01225 712500, or email customerservices@wiltshire.gov.uk

如果有需要我們可以使用其他形式（例如：大字體版本或者錄音帶）或其他語言版本向您提供有關威爾特郡政務會各項服務的資訊，敬請與政務會聯繫，電話：0300 456 0100，文本電話：01225 712500，或者發電子郵件至：customerservices@wiltshire.gov.uk

Na życzenie udostępniamy informacje na temat usług oferowanych przez władze samorządowe hrabstwa Wiltshire (Wiltshire Council) w innych formatach (takich jak dużym drukiem lub w wersji audio) i w innych językach. Prosimy skontaktować się z władzami samorządowymi pod numerem telefonu 0300 456 0100 lub telefonu tekstowego 01225 712500 bądź za pośrednictwem poczty elektronicznej na adres: customerservices@wiltshire.gov.uk

دلتشا کونسل (Wiltshire Council) کی سر دسز کے بارے معلومات دوسری طرزوں میں فراہم کی جاسکتی ہیں (جیسے کہ بڑی چھپائی یا آڈیو ہے) اور درخواست کرنے پر دوسری زبانوں میں فراہم کی جاسکتی ہیں۔ براہ کرم کونسل سے 0300 456 0100 پر رابطہ کریں، ٹیکسٹ فون سے 01225 712500 پر رابطہ کریں یا customerservices@wiltshire.gov.uk پر ای میل بھیجیں۔

يمكن، عند الطلب، الحصول على معلومات حول خدمات مجلس بلدية ويلتشير وذلك بأشكال (معلومات بخط عريض أو سماعية) ولغات مختلفة. الرجاء الاتصال بمجلس البلدية على الرقم 0300 456 0100 أو من خلال الاتصال النصي (تلكست فون) على الرقم 01225 712500 أو بالبريد الإلكتروني على العنوان التالي: customerservices@wiltshire.gov.uk

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Contact us

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Chippenham. SN15 1ER

Council tax enquiries/payment

Telephone (council tax): **01249 706246**
Telephone (housing and council tax benefit):
01249 706122

Email: revsandbensnorth@wiltshire.gov.uk
Website: www.wiltshire.gov.uk/counciltax

Automated payments line: **0300 456 0119**

General enquiries

Website: www.wiltshire.gov.uk
Telephone: **0300 456 0100**
Textphone number: **01225 712500**
Email: customerservices@wiltshire.gov.uk

Calne Town Council

Bank House, The Strand,
Calne. SN11 0EN

Website: www.calne.gov.uk
Telephone: **01249 814000**
Email: calne@calne.gov.uk

Chippenham Town Council

The Town Hall, High Street,
Chippenham. SN15 3ER

Website: www.chippenham.gov.uk
Telephone: **01249 446699**
Email: enquiries@chippenham.gov.uk

Corsham Town Council

Town Hall, High Street,
Corsham, Wiltshire. SN13 0EZ

Website: www.corsham.gov.uk
Telephone: **01249 702130**
Email: towncouncil@corsham.gov.uk

Cricklade Town Council

Ockwells, 113 High Street,
Cricklade. SN6 6AE

Website: www.cricklade-tc.gov.uk
Telephone: **01793 751394**
Email: admin@cricklade-tc.gov.uk

Malmesbury Town Council

Town Hall, Cross Hayes,
Malmesbury. SN16 9BZ

Website: www.malmesbury.gov.uk
Telephone: **01666 822143**
Email: administration@malmesbury.gov.uk

Purton Parish Council

Council Office, Village Hall,
Purton. SN5 4AJ

Website: www.communigate.co.uk/wilts/purtonparishcouncil
Telephone: **01793 771066**
Email: clerk@purtonpc.eclipse.co.uk

Wootton Bassett Town Council

117 High Street,
Wootton Bassett. SN4 7AU

Website: www.woottonbassett.gov.uk
Telephone: **01793 850222**
Email: enquiries@woottonbassett.gov.uk

Wiltshire Police

For emergencies call: **999**
For all non-emergency enquiries, please call:
0845 408 7000 (Your call will be recorded)
Website: www.wiltshire.police.uk

Wiltshire Police Authority

PO Box 847, London Road,
Devizes. SN10 2DN

Website: www.wiltshire-pa.gov.uk
Telephone: **01380 734022**
Email: police.authority@wiltshire.pnn.police.uk

Crime Stoppers

Call: **0800 555 111**
Website: www.crimestoppers-uk.org

Wiltshire Fire & Rescue Service

Fire Service HQ, Manor House,
Potterne, Devizes. SN10 5PP

Website: www.wiltsfire.gov.uk
Telephone: **01380 723601**
Email: enquiries@wiltsfire.gov.uk